

Department of Gandhian Studies
Mahatma Gandhi Mission University, Chh.Sambhajinagar

Certificate Program on
Conflict Resolution

Program Structure

Total Credit – 6

Program Structure

Total Credit – 6

Evaluation : 50 Marks

Total : 150 Mks

PROGRAM NAME: CERTIFICATE COURSE ON CONFLICT RESOLUTION																									
Year	Course. Code	Course Title	Type	Teaching Scheme			Evaluation Scheme (Marks)							Minimum Passing Mark							Credits	Remark			
				L	T	P	Internal				External			Grand Total	Internal				External				Sum Total		
							CA	MSE	TW	Total	ESE	PR	Total		CA	MSE	TW	Total	ESE	PR				Total	
1	GSCR411001	Understanding Conflict	Theory	2	0		20				20	30		30	50					12		12	20	2	
	GSCR411002	Dealing With Conflict	Theory	2	0		20				20	30		30	50					12		12	20	2	
	GSCR 411091	Project	Practical/ Internship				20							30	50								25	2	
	Total	3					60							90	150								65	6	

Program Summary

- Name of the Dept : Department of Gandhian Studies
- Name of the Faculty : Faculty of Social Sciences and Humanities
- Name of the Program : Conflict Resolution
- **Approved by the BoS on : April 06, 2022**
- **Program Type : 6 - credit Certificate Course**
- **Duration : One Semester**
- **Teaching credit hrs/wk : 4 hours / week**
- **Evaluation type : 50 marks evaluation**

- No. of courses : 20 marks internal (Exam, Term Work and Continuous Assessment)
- Overall passing : 30 marks external exam
- Intake : Three (2 Theory and 1 Project)
- Fees : 20 marks (Project 25)
- Intake : 25 students
- Fees : Rs. 4000/-

Objective

- Empowering the new generation with an inclusive understanding of Conflict
- Equipping them to transform conflicting relationship into creative experience;
- Enabling individuals to handle human (turbulent) situation constructively;
- Empowering educators & professionals to train their colleagues in CR.

Course outcome

- Students come out gaining the art of resolving conflict creatively
- They are equipped with tool and techniques of converting conflict into mutually gainful engagement and a creative experience.

Course I

Understanding Conflict

Course Code: GSCR411001

Credit – 2

Evaluation : 50 Marks

Unit No	Title and Content	Teaching Hours	Marks	Credits
Unit I	Defining Conflict: Introduction ; Meaning and Definition (Eleven definitions); Types and Typologies; Nine classifications ; Dynamics; Three structures	8	10	
Unit II	Factors and Theories: Twelve Factors of conflict; Conflict Theories (Theory; Social Learning, Social Identity Theory; The Enemy System Theory; Human Needs Theory; Protracted Social Conflict.)	7	15	
Unit III	Causes of Conflict (conceptual): Violence and violations; Primordial Paradox ; HR Denial and Deprivation; Conflict Spiral, Conflict Proliferation; Non-realistic – Ventilation; Catalysts.	8	10	
Unit IV	Causes of Conflict (Structural): Violence and violations; Primordial Paradox ; HR Denial and Deprivation; Conflict Spiral, Conflict Proliferation; Non-realistic – Ventilation; Catalysts; Institutional / system deficit ; Social deficit; structural causes	7	15	
4	Total	30	50	

Course 2

Dealing With Conflict

Course Code: GSCR411002

Credit – 2

Evaluation : 50 Marks

Unit No	Title and Content	Teaching Hours	Marks	Credits
Unit I	Conflict transformation: Re-perceiving conflict; Perceptual shift; Factorial conversion, concentric goal setting	8	10	
Unit II	Dealing with Conflict : Four 'A' Methodology: Analysis, Activation, (Major 'A's) Avoidance, Accommodation (Minor 'A's)	7	15	
Unit III	Conflict management: Managing issues, emotions, parties, other stakeholders, time factors; conflict leadership skills	8	10	
Unit IV	Resolution : Methods ; Creative Resolution; Constructive dissolution; Civil diplomacy; Multi-track methods	7	15	
4	Total	30	50	

Course 3

Project Work

Course Code: GSCR411091

Credit – 2

Evaluation : 50 Marks

Unit No	Title and Content	Teaching Hours	Marks	Credits
Stage I	Field Preparedness: Identification of Issue; Institution; Project summary		10	
Unit II	Field Work : Internship / field work; building relationship; understanding the challenges; analyzing them using the theoretical learning		10	
Unit III	Data Collection: Creating tools, collecting essential data, cross verification		15	
Unit IV	Submission : Project writing ; Submission; Viva		15	
	Total		50	

Reference Books

Reading Material

1. Abcarian, Gilbert; Palmer, Monte; Society in Conflict: An Introduction to Social Science; Published by Canfield Press, San Francisco, 1974 ; ISBN 10: 0063803453 / ISBN 13: 9780063803459
2. Galtung Johan, Peace by Peaceful Means: Peace and Conflict, Development and Civilization
3. Boulding, Kenneth, Conflict and Defense: A general Theory, Harper and Row Pub, 1963
4. Cox, Kevin R, Conflict, Power and Politics in the City, Mcgraw Hill Book Co.
5. Chellenberg, James A, Science of Conflict, Oxford Univ. Press,
6. Lederach John Paul, Preparing for Peace: Conflict Transformation across Culture, Syracuse U. Press, NY
7. Weber, Thomas, Conflict Resolution and Gandhian Ethics, GPF
8. Wehr Paul, Conflict Regulation, West view Press Inc.
9. Dahrendorf Ralf, Class and Class Conflict in Industrial Society, Routledge,
10. Freud, Sigmond, and Jung, Conflict Interpretation, Routledge
11. Sharp, jene, Gandhi Wields the Weapon of Moral Power